



Another Fork in the Road to Operational Excellence

Sugar Australia – Glebe Island site is one of Sugar Australia's 4 bulk supply depots with packaging plants. The Glebe Island site commenced their TPM³ Journey in October 2005, and to date have completed 10 cycles of Formal Improvement Activity.

The depot has 28,000 tonnes of white refined sugar storage capacity, which is supplied via a special purpose 19,000 tonne capacity ship from the Mackay Sugar Refinery in Queensland. Both dry and liquid sugar is supplied to Food & Beverage Manufacturers, Food Service Industry and Retail Markets.

Since starting on the Journey to Operational Excellence, a clear focus at the site has been to **engage all employees** in Improvement Activities. The site has been able to achieve this through employees participating in Production and Support Activity Improvement Teams which are newly formed or continue each cycle.

In 2008 the site achieved Level 1 in the TPM³ 5 Level Milestone Excellence Awards and within six months went on to achieve Level 2. To continue to build on this success on the road to World Class Performance, as part of the TPM³ program, the site has enrolled all employees on site in **Certificate III / IV in Competitive Manufacturing**, recognising that continually developing the people within your operation is key to succeeding on the journey.

For Site Manager David Martin it was logical to incorporate the Competitive Manufacturing program into their Lean & TPM (TPM³) Journey, as this will allow employees to be formally recognised with a **Nationally Recognised Qualification** as they contribute to the company's strategically driven improvement initiatives.

"It's a win-win for all involved; the employee, the site and the company." David affirmed.

Another benefit, which is particularly important in the current economic climate, has been the eligibility for the site to receive Australian Government employer incentives available for eligible apprenticeships and traineeships. At the completion of the course, **incentive payments of up to \$5100 per employee** would have been received to assist in funding the training.

For further information about Lean & TPM (TPM³) or Certificate III & IV in Competitive Manufacturing please contact Vince Agostino – CTPM Senior Navigator NSW, who is Sydney based on 0419 876 488, CTPM Australasia Head Office on 02 4226 6184 or visit www.ctpm.org.au

Right: David Martin, Sugar Australia – Glebe Island Site Manager



Below: The Glebe Operation

