

Magical Final Presentations at Mars Petcare

Upon his final visit for 2007 to the Mars Petcare Wanganui site in New Zealand, Anthony Burt - CTPM Managing Navigator was privileged to witness several fantastic presentations from various teams completing improvement activity cycles.

These workshop cycles included, Focused Equipment and Process Improvement (FE&PI), Operator Equipment Management (OEM) and a Maintenance Improvement team (MIT).

One of the presenters, Elaine, a member of the “Totora Shift Fillers” Area Based Team completing Operator Equipment Management Step 1, captured an excellent summary of her team’s journey, the blockages experienced, learnings gained and the team’s achievements. A summary of her presentation is outlined below.

Blockages / Hassles Encountered

- Members absent, sick or on leave
- Improvements / Defects lists misplaced and photos deleted
- Tasks not completed by members
- Reliability not always available, busy elsewhere or had people away or on different shifts
- Paperwork for improvements missing or not completed correctly
- Everyone was unsure who to talk to, and where to go at times.
- Members working in customer area and not able to complete some tasks.
- We found it hard to drive the passion and vision at times. A lack of commitment all round.

Achievements

- 1st Team to complete their Safety Analysis and Observation Sheets
- 1st Team to do a brief presentation to another customer shift

- A huge learning curve for the whole team on presentations to the Site Leadership Team, One Point Lessons, Visual Signs, Defects etc
- Gaining confidence and communicating with associates in other fields of work and gaining an idea of what is involved and how to proceed
- Some great work achieved e.g. – gravy steps, work stations, date code area

Lessons Learnt

- We all must work as a team to achieve our mandate and let it be our guide
- Try not to stray too far away from the set agenda
- Communicate ideas to other shifts, give and take feedback, encourage and support each other
- Strive, push to keep on going
- Ask for help
- Give each other praise for a job well done
- Smile with pride about accomplishments



Above: The “Totora Shift Fillers” Area Based Team

Anthony Burt and CTPM would like to congratulate all the Mars Petcare teams for all their great work and efforts and in particular Elaine for her superb presentation and the opportunity to share the journey.

For more information about TPM³ – Australasian Lean please contact Anthony Burt, CTPM Managing Navigator, on 027 240 8509 or CTPM Head Office on +61 2 4226 6184.